



Contacts

Benefits Service Center

Benefitfocus

Member services: 855.719.2179 M-F 8am-8pm Email: YUBenefits@Benefitfocus.com

Benefits Advocacy Services

Health Advocate

Customer service: 866.799.2731
Email: answers@HealthAdvocate.com
Website: healthadvocate.com/members

Healthcare Cost and Quality Research Tool

Healthcare Bluebook

Customer service: 800.341.0504
Email: support@healthcarebluebook.com Website: healthcarebluebook.com/cc/yeshiva

YU Benefits Office

Customer service: 646.592.4340
Email: benefits@yu.edu

Medical / Pharmacy / Vision Plans

Aetna

Aetna concierge member services: 855.333.6825
Website: aetna.com

Dental

Delta Dental

Member services: 800.932.0783
Website: deltadental.com

Health Savings Account (HSA) & Health Reimbursement Account (HRA)

PayFlex

Member services: 1.888.678.8242
Website: payflex.com

Flexible Spending & Commuter Plans

Health Equity

Customer service: 866.242.3458
Website: healthequity.com/wageworks

Critical Illness & Personal Accident Plans

Aflac

Customer service: 800.433.3036
Website: aflacgroupinsurance.com

Basic Life and Voluntary Life

Lincoln Financial

Member services: 800.787.2129
Website: LFG.com

Long-Term Disability and Voluntary Short-Term Disability

Lincoln Financial

Member services: 800.787.2129
Website: LFG.com

Pet Insurance

Pet Assure

Customer service: 888.789.7387
Website: petassure.com/hrbenefits

Discount Auto & Homeowners

Liberty Mutual

Customer service: 800.699.5298
Website: libertymutual.com/yuemp

Identity Theft

Allstate Identity Protection

Customer care team: 800.789.2720
Website: MyAIP.com

Tuition Assistance

National Student Debt Forgiveness Center

Existing clients: 833.207.2736
To enroll: 646.766.1330
Website: nationalstudentdebtforforgivenesscenter.com

Health Insurance Educational Assistance

Allsup

Customer service: 888.271.1173
Website: allsup.com

Retirement Plan

Fidelity

Fidelity Consultant: Alexandra Sbordone
Phone: 347-650-4447
Email: alexandra.sbordone@fmr.com